

Career Guide Q&A

# ICT TECHNICIAN

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An **ICT Technician at NVQ Level 4** in Sri Lanka is a certified professional trained to handle a range of technical tasks in the field of Information and Communication Technology. This qualification is part of the National Vocational Qualification (NVQ) framework, which standardizes vocational training across the country.

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# What Does a **ICT TECHNICIAN Associate** do?

- Installing and configuring computer hardware and software systems.
- Setting up and maintaining local area networks (LANs).
- Developing and hosting websites.
- Analyzing user requirements and designing software solutions.
- Implementing database management systems.
- Troubleshooting hardware, software, and network issues.
- Applying IT infrastructure security measures.
- Practicing workplace communication and interpersonal relations.
- Adhering to occupational health and safety procedures.

# What are the monthly salaries?

As of 2025, the monthly salary for an ICT Technician in Sri Lanka varies based on experience, location, and employer.

Entry-Level ICT Technicians: **LKR 30,000–35,000**

General IT Technicians: Median pay **~LKR 74,000**

In Colombo: Median total pay **~LKR 222,000**

- **ICT Technician salary progression by experience:**

- 0–2 yrs: LKR 38,900
- 2–5 yrs: LKR 51,900
- 5–10 yrs: LKR 76,700
- 10–15 yrs: LKR 93,500
- 15–20 yrs: LKR 102,000
- 20+ yrs: LKR 110,000



# Entry Qualification for the Job?

## NVQ LEVEL 4

NVQ Level 4 Certificate in ICT

OR NVQ Level 3 in ICT plus relevant experience

OR G.C.E. O/L with 6 passes, including ICT/Maths  
(for entry into NVQ Level 4 training)

Basic English proficiency

Computer literacy (Microsoft Office, basic software/hardware knowledge)

Prior internship or practical training



# What are the **Job Positions** in the Field?

- ICT Technician
- IT Support Assistant
- Network Support Technician
- Junior Web Developer
- Computer Hardware Technician
- Data Entry Operator
- Help Desk Technician



# What **Key** Skills Needed?

Problem-Solving

Communication Skills

Time Management

Attention to Detail

Teamwork





# Where They Work?



IT departments  
of businesses



Government  
institutions



Educational  
institutions



Tech support  
companies or  
outsourcing firms





# Ready to Design Your Future?



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